

## **Deposit Policy for LaClaire's Event Supply Shop**

A **non-refundable deposit is required** to secure your rental date and reserve your requested items.

Your rental date is **not confirmed** until the deposit is paid, and your rental application/agreement is completed.

### **Suggested Deposit Amounts**

#### **Deposit Terms**

Deposits are applied toward the customer's total rental balance.

All deposits are **non-refundable** because rental items are removed from availability once booked.

Remaining balance must be paid **1 week before the event.**

No rental items will be released without full payment.

**Customer agrees that the remaining balance must be paid in full before 1 week before the event date.**

<b>Rental Total</b>	<b>Required Deposit</b>
Under \$200	\$50 deposit
\$200 -\$499	50% deposit
\$500 - \$999	75% deposit
\$1,000+	75% deposit

### **Rescheduling**

Customers may request rescheduling one time only.

Rescheduling must be requested at least **7 days before the event date.**

New date must be available.

Deposit may be transferred to the new approved date.

### **Cancellation**

If the customer cancels, the deposit is not refunded.

Same-day cancellations are not eligible for refund or transfer.

### **Customer Wording**

**By submitting a deposit, the customer understands that the deposit is non-refundable and is used to secure the rental date and reserve rental items. Customer agrees that the remaining balance must be paid in full before delivery, pickup, or release of rental items.**

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**Customer agrees that the remaining balance must be paid in full before 1 week before the event date.**